

Privacy Policy 2018

Introduction

The Inverloch Sounds of Summer regards customer privacy as an important part of our relationship with our customers. The following privacy policy applies to all The Inverloch Sounds of Summer users, and conforms to Internet privacy standards. This Privacy Policy explains how we collect, store, use and disclose your personal information when you use the website located at www.inverlochsoundssummer.com.au (the "website ") and all related sites, data, software and other services provided by us (the "Services").

By accessing the website or any of the Services you agree to be bound by our Privacy Policy so please read the following details carefully. If you have questions or concerns regarding this statement, you should first please contact info@inverlochsoundssummer.com.au

If you do not agree to any of the provisions of this Privacy Policy, you should not use the website or any of the Services.

Collection of Information

In order to use the website, we may require information from you in order to provide the best service possible. We may collect and store personal information from you in the course of your use of the website if you input any personal information into the website such as your name, email address, date of birth and gender, as well as various transaction related information, such as billing address and credit card number, or



other payment information ("Personal Information"). This also applies to any information regarding other people you provide in the course of using the Services (such as if you are purchasing tickets on behalf of other people).

All correspondence may also be collected and stored, particularly in regard to sales, support and accounts, including email.

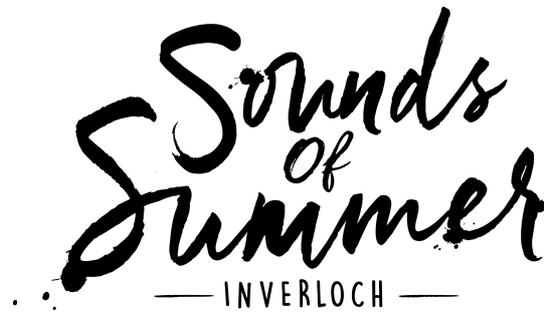
Any personal information and any other information collected by The Inverloch Sounds of Summer is collected via correspondence from you or your company. This may be via the telephone, email, mail, fax or directly through our website or through your use of the services.

For adult ticket holders, we will check your photo identification upon your entry into the festival, to confirm that you are over 18 years old. Information shown on your photo identification will not be stored in any permanent form.

Use of Personal Information

Any personal information collected from The Inverloch Sounds of Summer customers and users of the website and the services is required in order to provide you with our products and/or services, and a high level of customer service and to help customise your experience in visiting the website. Any of the Personal Information we collect from you may be used in one of the following ways:

- - To personalize your experience - your information helps us to better respond to your individual needs.
- - To improve our website and services - we continually strive to improve our website offerings based on the information and feedback we receive from you.



- - To improve customer service - your information helps us to more effectively respond to your customer service requests and support needs.
- - To administer a contest, promotion, survey or other site feature.
- - To send periodic newsletters and emails.

Some provision of personal information is optional.

However, if you do not provide us with certain types of personal information, you may be unable to enjoy the full functionality of the website.

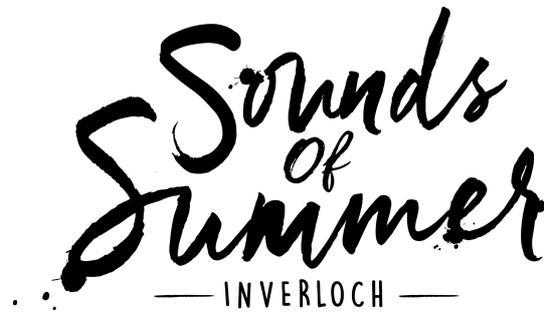
Correspondence is recorded in order to provide service references, and to assist in our staff development.

Storage of Personal Information

The security of your personal information is important to us. When you enter sensitive information (such as credit card numbers) on our website, we encrypt that information in an attempt to stop your information being intercepted or read by unauthorised persons. When credit card details are collected, we simply pass them on in order to be processed as required. We never permanently store complete credit card details.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and on receipt.

Unfortunately, the transmission of information via the internet is not completely secure and we cannot guarantee the security of user information at any time. We accept no liability for breach of security or any unintended disclosure, loss or misuse of any



information or data or for the actions of any third parties that may obtain any information or data.

You acknowledge and agree that you provide your personal information at your own risk.

Please ensure your anti-virus software, firewalls and other protection programs are kept up-to-date as we accept no liability for damage caused to your computer equipment arising from computer viruses, worms, spyware programs or otherwise.

Do we use cookies? No. But third parties may do so.

If you have any questions about security on our website or our services, you can email us at

info@inverlochsoundsofsummer.com.au

Communications and Opting Out

The Inverloch Sounds of Summer uses personal information for essential communications, such as emails, accounts information, and critical service details. We may also use this personal information for other purposes referred to at *Use of Personal Information* above, including

some promotional emails. If we ask for your Personal Information for a secondary reason, like notifying you of services and special offers we think you may enjoy, we will either ask you directly for your express consent, or provide you with an opportunity to decline or opt-out.

If you have selected YES to receive email notifications, the email address you provide may be used to send you information and updates, occasional company news, related product or service



information, etc.

If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at info@inverlochsoundsosummer.com.au. Alternatively, you can click on the 'unsubscribe from this list' link at the bottom of any of the newsletters you have received to review and update your personal details.

Eventbrite

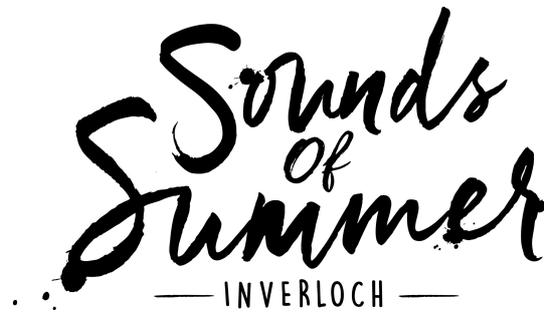
The Inverloch Sounds of Summer uses Eventbrite to manage its ticket sales. Eventbrite has its own privacy policy, terms of service and cookie policy which apply to your use of its site and services. Eventbrite will publicise changes to its policies and terms of service on its website.

Third Parties

We will not share your personal information with any third party, including Eventbrite, except as described in this privacy policy. The Inverloch Sounds of Summer may at its discretion use other third parties to provide essential services on our website or for our business processes. We may share your details as necessary for the third party to provide that service.

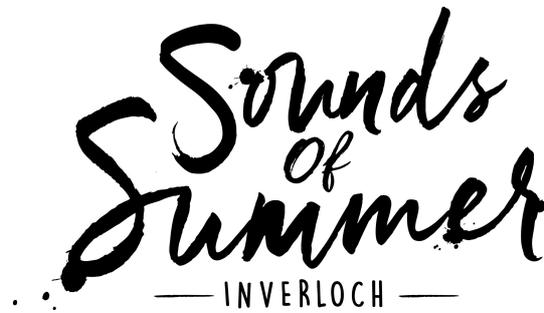
Where information is shared with third parties, they are obligated to observe the confidential nature of such information and are prohibited from using any or all of this information other than for the purpose for which it was provided. The Inverloch Sounds of Summer does not share any personal information with third parties for any unknown or unrelated uses.

We will only disclose personal information to an unrelated third



party with your consent. However we may disclose your Personal Information in the following circumstances:

- - As aggregated data: We may aggregate your personal data with similar data relating to other users of the website in order to create statistical information regarding the website and its use, which we may then share with third parties or make publicly available. However, none of this information would include any email address or other contact information, or anything that could be used to identify you individually, either online or in real life.
- - If required by law: We will disclose your personal information if we believe in good faith that we are permitted or required to do so by law, including in response to a court order, subpoena or other legal demand or request.
- - To protect our interests: We may disclose your personal information if we feel this is necessary in order to protect or defend our legitimate rights and interests, or those of our users, employees, directors or shareholders, and/or to ensure the safety and security of the platform.
- - In the context of a business transfer: We may transfer your personal information to any person or company that acquires all or substantially all of the assets or business of us, or on a merger of our business, or in the event of our insolvency.
- - Notwithstanding the aforesaid, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses but subject at all times to the terms as set out in this privacy policy.



Third Party Services

Please note that this Privacy Policy only applies to the website and the services. When using the website, you may find links to other websites, apps and services, or tools that enable you to share information with other websites, apps and services. We are not responsible for the privacy practices of other websites, apps and services and we recommend that you review the privacy policies of each of these websites, apps or services before connecting your account or sharing any personal information.

Changes to Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, homepage, and other places we deem appropriate so you are aware of information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy policy at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our homepage.

Access and Correction of Your Personal Information

If you wish to verify the details you have submitted via our website, you may do so by contacting us via the email address given below. Our security procedures mean that we may request proof of identity before we reveal information. You have the right to access your information at anytime. You can also ask for corrections to be made.

Your Consent

By using our website and our services, you consent to our privacy policy.